568 Scenic Hills Drive North Salt Lake, UT 84054

January 21, 2002

Attorney General John Ashcroft US Department of Justice 950 Pennsylvania Avenue, NW Washington, DC 20530

Dear Mr. Ashcroft:

I have been following the Microsoft antitrust case for quite some time now, and quite honestly this is getting a little out of hand. I am pleased that a settlement has been reached in the matter, and I believe it is in the best interest of the public to have the settlement finalized rather than dragged out any longer. The economy has suffered as a result of this seemingly endless suit, as has the technology industry. Naturally, consumers have begun to suffer as well. Time is getting to be of the essence in this case, and I see no reason to reject this settlement.

After extensive negotiations, Microsoft and the Department of Justice reached an agreement on various terms that would prevent antitrust violations on Microsoft's part in the future and allow Microsoft's competitors more of an edge in the market. Microsoft has, for instance, agreed to reformat future versions of Windows so that non-Microsoft software will be able to be introduced and supported within the Windows operating system. Microsoft has also agreed to refrain from retaliation should software be introduced into the market that directly competes with Microsoft programs. I believe that these terms are fair; in fact, Microsoft has agreed to conditions that extend to products or policies that the Court of Appeals did not, in fact, f ind to be unlawful.

This settlement is, I believe in the best public interest. No further action needs to be taken at the federal level. I urge you to support the settlement and allow the Justice Department to move on.

Sincerely,

Hao Chen